

and the number of children, pupils and students recorded for compulsory attendance in the given period.

### **Analysis of Information and Complaints Resolved by the Czech School Inspectorate during the Past Three Years**

Effective as of 1st January 2005 the Education Act authorised CSI to carry out inspections on the basis of delivered negative information, complaints and petitions if their content is within the scope of CSI competence. CSI is also empowered to review individual statements and the results of such reviews are submitted to the founder of the relevant school for further investigation. Complaints about school employees, the subject of which is usually the professional and pedagogical level of education, and provision of school services are submitted for further examination to head teachers. Simultaneously, the relevant head teacher is required to send a copy of a document describing how the respective complaint was settled to CSI. After receiving such a copy CSI further considers whether there are reasons to launch a further inspection. Complaints which are by their nature within the competence of founders will be delivered to them. Also in this case CSI requires a copy but for its information only. Complaints which are not within the competence of CSI shall be sent to a relevant authority and at the same time CSI will inform the complainant thereof.